

Italo

Italo is the commercial name of the high speed trains operated by NTV Company (Nuovo Trasporto Viaggiatori). NTV is the first private rail operator on the Italian high speed network. NTV Trains are new trains that offer e-tickets. They have been operating in Italy since 2012.

| Routing | Travel Time | Frequency |
|----------------------|-------------|------------|
| Rome - Florence | 1hr 27 | 20 per day |
| Rome - Milan | 2h 45 | 17 per day |
| Rome - Naples | 1hr 08 | 10 per day |
| Milan - Florence | 5hr 56 | 14 per day |
| Florence – Naples | 2hr 42 | 5 per day |
| Bologna - Rome | 2hr 12 | 8 per day |
| Milan - Naples | 4hr 46 | 5 per day |
| Rome - Turin | 4hr 15 | 6 per day |
| Rome - Venice | 3hr 50 | 5 per day |
| Venice - Naples | 4hr 50 | 1 per day |

Note: This is a private train, there are NO passholder fares.

Onboard Italo

All trains feature:

- Careful service: 3 steward/hostess on board to welcome and serve travellers, plus 1 train specialist, 1 train manager, all fluent in English and trained at the NTV Hospitality School.
- Luxurious leather seats.
- Individual electric socket at seat
- Free WiFi on-board
- Onboard entertainment: Italo Live portal, live TV, online newspaper, weather forecast (content available in English).
- Baggage: spacious overhead compartments and storage areas between coaches and baggage lockers at the end of the coach (available with 1€ deposit)
- Security for travellers: CCTV

Club Executive Class

- Access to ItaloClub lounge at select stations:
 - Milano Centrale (05:45am - 08:30pm)
 - Roma Termini (06:00am - 09:00pm)

- Roma Tiburtina (06:45am - 08:30pm)
- Torino Porta Susa (06:30am - 08:30pm)
- Napoli Centrale (06:15am - 07:20pm, Saturdays until 06:45pm)
- Firenze SMN (07:00am - 9:10pm)
- Dedicated access to the train with new Fast Track service
- Extra-wide leather reclining seats, including private "salottos", and power outlets at every seat
- Dedicated catering including espresso coffee and a selection of sandwiches, bakery products, and drinks
- Personal 9" screen at seat with a selection of complimentary onboard entertainment via the Italo portal
- Free WiFi
- Selection of Italian newspapers and magazines

Prima class

- Dedicated access to the train with new Fast Track service
- Reclining leather seats in a 2-1 configuration with power outlets and a reading light
- Free WiFi
- Access to a Break Area with vending machines of coffee, cold drinks, and snacks

Comfort Class

- Reclining leather seats in a 2-1 configuration with power outlets and a reading light
- Free WiFi
- Access to a Break Area with vending machines of coffee, cold drinks, and snacks

Smart Class

- Reclining seats with power outlets in a 2-2 configuration
- Free WiFi
- Access to a Break Area with vending machines of coffee, cold drinks, and snacks
- **Luggage restrictions: There are luggage restrictions in Smart Class on Italo trains. Luggage cannot be larger than 75x53x30 cm. If travellers board the train with larger luggage, the train manager will ask them to upgrade to Comfort or Prima class (and pay the difference in fare) or be fined a fee and asked to unload the luggage at the next station. There is no restriction on luggage in Comfort or Prima class.**

Food & Drink

- Italo offers 2 *Break Areas* are available with self-service vending machines (to buy espresso coffee, hot and cold drinks, snacks). The 2 *Break Areas* are located in coach n°3 and n°7.
- Catering is offered to all passengers (at an additional cost to be paid directly on-board).
- NTV has selected *Eataly* for the catering (a leading expert of Italian gastronomy) which has developed

exclusively at-seat menus for Italo.

- On non-stop morning trains between Milan and Rome, travellers can order the Italo Breakfast.
- During lunch (12:30-2:30pm) and dinner (7:30-9:30pm) times, meals served at seat on an *Italo box* can be ordered (from 16€ to 21€).

Reservations

- Italo tickets can be reserved 5 months prior to the train departure date.
- Italo tickets are instant purchase fares, payment is required at the time of booking.
- E-tickets are issued with a PNR number, not passenger names. Your e-ticket will be sent to you via email.

Misc.

- No check-in is required before boarding.
- These trains are separate to Trenitalia. If you require assistance locally you must go to the Italo help desk at the above stations.
- If you have an Italo ticket from/to Florence, you can enjoy free travel on the buses and trams on the Ataf network in the 24 hours before or after your travel date.

Child Fares

- Children: Infants under 30 months of age travel free of charge when sitting on a parent's lap. Children 0-13 years who require a seat may be offered a discounted rate, depending on the fare booked.